# MEASURING IMPACT THROUGH PROGRAM EVALUATION 

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- External evaluation firm, started by Dr. Wendy Tackett in 2002
- iEval focuses on helping programs use data in meaningful ways to improve programs and make progress to intended outcomes
- iEval works primarily in the fields of education and health


Paul Tackett


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Dr. Kristin Everett
iEval works with educational, healthcare, and nonprofit clients throughout the United States in Alaska, Florida, Indiana, Louisiana, Michigan, Ohio, Oklahoma, \& Washington DC

## GOALS FOR TODAY

- Introduce basic evaluation principles
- Understand alternative ways to measure impact
- Work through evaluation design scenarios
- Learn how to use evaluation results


## YOUR INVOLVEMENT

- Go to slido.com and use the event \#MERA2017

1. Ask questions that you'd like answered throughout the day
2. "Like" questions to elevate their importance - they'll get answered first
3. Take the polls when prompted

## THE COOKIE ACTIVITY

- Get into groups of 4-5 people
- Each group takes one of each cookie

- Task: Determine which is the BEST cookie and defend your decision



## COOKIE DEBRIEF

- Which cookie did you determine was the best?
- How did you determine the definition of "best?"
- After hearing how other groups defined "best," would you change your definition?


## $D+V=E$

- Data (research on how, what, \& why)
- Value (applying dimensions of worth and merit and determining significance)
- Evaluation (application of value to the data)


## WHAT IS PROGRAM EVALUATION?

- Systematic approach to determine the worth, value, or merit of something
- Typical uses include:
- improvement
- monitor progress
- determine continuation, change, expansion, or dissolution
- fulfill federal/state/local requirements


## WHAT IS EVALUATION?



EVA THE EVALUATOR

- Eva the Evaluator, by Roger Miranda, is a children's book that explains what evaluators do in a FUN way!



# WHY SHOULD I START WITH AN EVALUATION PLAN? 

Wow, your program was developed using<br>research based theory. I think ours is based off of some rich guy's gut instinct.


freshspectrum.com

## EVALUATION PLAN FIRST

- How do you know when you've achieved success if you don't know where you're going?
- Every program is based on a theory of how and why it will work (e.g., theory of change, logic models)
- The key to understanding what really matters is through identifying the program theory
- Evaluation plans are based on the program theory


## MOST COMMON: LOGIC MODELS

- Graphic display of boxes and arrows that illustrate relationships and linkages
- Often thought of as a strategic plan that lays out the path from activities to outcomes
- Framework for describing the relationships between investments, program elements/ activities, and outcomes
- Provides a common approach for integrating planning, implementation, evaluation, and reporting



## LOGIC MODEL DESIGN

- Visual depiction of how the activities you are planning using the inputs you have can lead to short-term outcomes, long-term outcomes, and overall impac $\dagger$
- Inputs/Resources - time, funding, people, \& other resources
- Activities - what will occur as part of the project
- Outputs - numbers you track
- Short-term outcomes - 1-3 years
- Long-term outcomes - 4-6 years (may need to adjust along the way)
- Impact-7-10 years


## LOGIC MODELING EXERCISE

Your school district is focusing teacher professional development on mathematics content and pedagogical content knowledge. Teachers will attend a two-week Intel Math training in the summer, participate in monthly PLCs during the school year, and engage in classroom coaching with a mathematics education expert from a nearby university.

How will you know if this professional development is successful?

## TYPICAL PD PROGRAM LOGIC



LOGIC MODEL DESIGN

| Inputs/ <br> Resources | Activities | Outputs | Short-term Outcomes | Long-term Outcomes | Impact |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Partnership with mathematics education professor at nearby university | Classroom coaching | 8 classroom visits per teacher | Teacher content knowledge \& pedagogical content knowledge improves | Classroom instruction improves | $90 \%$ of students in classrooms of participating teachers perform at or above grade level based on NWEA MAP |

## EVALUATION USING A LOGIC MODEL

| Inputs/ Resources | Activities | Outputs | Short-term Outcomes | Long-term Outcomes | Impact |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Partnership with mathematics education professor at nearby university | Classroom coaching | 8 classroom visits per teacher | Teacher content \& pedagogical content knowledge improves | Classroom instruction improves | $90 \%$ of students in classrooms of participating teachers perform at or above grade level based on NWEA MAP |
| To what degree is partnership meaningful? <br> What changes have happened because of partnership? | What components constitute classroom coaching? <br> How will those components be tracked? | How classroom visits were there for each teacher? <br> How many hours of other PD did each teacher attend? | To what degree did teacher content \& pedagogical content knowledge change after the PD? | What elements of classroom instruction are important to change? <br> To what degree did those elements change? | What \% of students <br> in participating teachers' classrooms performed at or above grade level? <br> How did that compare to students in other classrooms? |

## ASK THE EVALUATOR



## ONE WORD

Go to slido.com using MERA2017 and answer the poll:

Please share one word that describes how you are feeling right now about the concept of evaluation.
(also remember to type in any questions you may have here \& vote to elevate a question's importance)

## WHEN TO USE WHAT?

- Student data
- Participation dosage
- Surveys
- Interviews
- Observations
- Fidelity of implementation


## STUDENT DATA

- Don't solely rely on student data to evaluate a program
- Think about both growth and achievement
- The more personal judgement removed from the student data, the more reliable the findings will be across students, classrooms, buildings

|  | Growth | Achievement | Personal <br> bias |
| :--- | :---: | :---: | :---: |
| State assessments | no | yes | no |
| Externally developed <br> assessments (e.g., NWEA <br> MAP, F\&P, Dibels, <br> Performance Series) | yes | yes | no |
| Locally developed <br> assessments (e.g., unit <br> tests, quizzes) | no | yes | yes |
| Porffolio review | yes | yes | yes |

## PARTICIPATION DOSAGE

- How often are administrators, teachers, or students participating in an intervention overall?
- To what degree are they participating in components of the intervention?
- How does individual participation affect others?


## SURVEYS

## PROS

- Immediate feedback
- Easy to administer, particularly online
- Better when have pre \& post for comparison
- Qualitative \& quantitative data
- Can measure immediate knowledge \& attitude change and long-term behavior change


## CONS

- Often only used right after an intervention
- People typically don't respond to openended questions
- People don't pilot the survey instrument to ensure it's measuring what it's supposed to measure
- People ask questions without planned purpose for us
- Technology can be prohibitive


## INTERVIEWS

## PROS

- Can tailor questions for individual interviews
- Can ask probing follow-up questions during the interview
- Respondents often feel less burdened by an interview (phone or in person) when compared to an online survey


## CONS

- Scheduling
- Need to have the same person conduct all interviews OR train people and verify interviews are being conducted the same way
- No quantitative components
- Analyzing data thematically takes a lot of time


## OBSERVATIONS

## PROS

- Ability to observe what has been learned as it is put into practice
- Opportunity to make fairly quick changes to interventions based on observations
- Typically have the opportunity to ask some probing questions during or after the observations
- No additional time or preparation required by the person(s) being observed


## CONS

- Scheduling
- Requires significant training and practice before can conduct valid and reliable observations
- Need to have the same person conduct all observations OR train people and verify observations are being conducted the same way
- Observers need to have deep content knowledge about what they are observing


## FIDELITY OF IMPLEMENTATION

## PROS

- Tailored to your specific implementation plan
- Ability to observe what has been learned as its put into practice
- FOl protocol can be used as a teaching and an observation tool - can be used immediately as a teaching tool


## CONS

- Time intensive to develop an aligned and meaningful FOI protocol
- Requires significant training and practice before can be used for observations
- Need to have the same person conduct all observations OR train people and verify observations are being conducted the same way


## PRACTICAL EVALUATION TOOLS

## Color Scripting

## Evaluation Camp

Evaluation Calendar

Root Cause Analysis

## Paired Comparisons

## COLOR SCRIPTING

You never know when evaluation inspiration may strike!


## MATH PD EXAMPLE

Day 6 Teacher Responses


## THE CLIENT LOVED IT!

- Visually appealing
- Easy to understand
- Had to recode all of the participants' exit words
- Easy to understand
- Meaningful conversations about how the trainers wanted participants to feel \& what needed to change
- Helped identify strengths by trainer, then that trainer could share successful techniques with others


# HOW DO I DO IT? 

Download a full presentation on color scripting, as well as step by step directions, under the presentations tab at www.ieval.net

## CREATING A CAMP-LIKE ATMOSPHERE FOR TALKING ABOUT EVALUATION




## TYPICAL CAMP AGENDA

1. Introductions
2. Review local student/staff/program data available
3. Share overview findings across programs
4. Teach how to interpret data \& work together to add context
5. Share site successes \& barriers identified by data
6. Present national best practices based on needs identified through data
7. Networking \& Reflection

TIPS FOR PREPARING FOR CAMP

- Know \& respect your audience
- Pick a casual location
- Be prepared
- Give participants something personal \& meaningful
- Use participant feedback
- Keep the energy high!


## CREATE AN EVALUATION CALENDAR

1. Bite-sized chunks of information, which are easier to digest
2. Keeps evaluation and data at the forefront of decisionmaking - at least on a monthly basis
3. Integrates multiple data sources
4. Connects data \& recommendations to professional development \& action

EVALUATION CALENDAR

| OCTOBER |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Overall Focus \& Action Steps | iEval Report | MSU ARF | YPQA | Other |
| MEAP Support <br> What are the strengths and weaknesses of our participants in prior years on the MEAP? <br> What can our program do to support MEAP achievement, specifically in reading and mathematics? | Pages with MEAP performance and growth data <br> List page \#s: | Not applicable | Identify YPQA trainings to attend during the year <br> Look at Action Plans from last year and continue to work on them (or develop new one if plan was achieved) <br> Conduct any necessary training to be able to implement YPQA observations | Talk to teachers in the buildings to get their recommendations on which GLCEs to reinforce during the afterschool program |

Should we plan conference calls every other month with Team iEval to share ideas, ask questions, etc. or do you feel the state monthly calls fulfill that need? Remember - we can only help if you ask!

## ROOT CAUSE ANALYSIS

## 1. Treat the problem, not the symptom

2. Important to spend time finding the causes
3. Asking WHY five times usually gets you to the root cause


## ROOT CAUSE EXAMPLE



## COMPARING INDIVIDUALLY

SNAP-Ed Funded Paired Comparisons: 2015-16
Program Name: $\qquad$


## COMPARING INDIVIDUALLY



Site Totals: Count how many times you circled each letter and enter in the space after each letter below. The letters circled the most times are your site's priorities.

| A | B | C | D | E | F | G |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| H | I | J | K | L | M | N |

Project Totals: Add together the letter totals from each site and enter in the space after each letter below. The letters circled the most times are the program's overall priorities.

| A | B | C | D | E | F | G |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| H | I | J | K | L | M | N |

## BENEFITS OF PAIRED COMPARISONS

1. Puts data at the center of any prioritization of future work
2. Takes the "gut feelings" or "the way we've always done it" out of the equation
3. Results in individual and group priorities
**This is a difficult process! It results in headaches and frustration the first time, but participants love the results!**

Paired Comparisons Example


## WHAT ARE THE DATA SAYING?




Participate >70\%
Participate 30-49\%
Do not Participate

Participate 50-69\% Participate 1-29\%

## WHAT IS EVALUATION USE?

Use typically refers to the direct and immediate application of evaluation findings for program improvement, decision making, and influencing thinking

## 1. TALK ABOUT USE AT THE BEGINNING

- WHO will be involved in using the evaluation findings?
- WHAT is actually being evaluated? What questions will be answered as part of the evaluation?
- HOW will the evaluation findings be used? For program improvement, decisions, judgments, policy-making, etc.?
- WHY is the evaluation being done to begin with? To meet funder requirements, client needs, pure research?
- HAVE COMMON UNDERSTANDINGS FROM THE START


## WHEN TO USE EVALUATION RESULTS



# 2. BE THOUGHTFUL ABOUT EVALUATION THROUGHOUT 

# Common understandings of the evaluation mindset 

$+$
ongoing focus on continuous improvement $=$
purposeful, meaningful improvements or decisions


## 3. SHARE RESULTS OFTEN \& IN DIFFERENT WAYS

- Data and analyses should be shared when they are available - do not wait until the end of the project
- Mid-project changes from evaluation results may skew scientifically-based evaluation results, but they help create a better program overall
- The more visual, the better

INTERNAL DASHBOARDS


EXTERNAL DASHBOARDS


## USE EXECUTIVE SUMMARIES



USE OF THIS REPORT
The context on community transformation is important in understanding, interpreting, and using the analyses of the collaborative action process.
The report is organized in the following sections, from broad to specific:


| Group | Potantial Report Use |
| :--- | :--- |
| Kalamazoo Community | - Inform other projects they're invested in (i.e., apply learning from successes and roadblocks) |
| Foundation Board | Demonstrate the e progress and stages of the various components of The Learning Network |

## ACADEMIC ACHIEVEMENT by Site: MEAP (Mathematics)

Because the MEAP test is given at the beginning of the year, the previous year's participation in the $21^{\text {" }}$ CCLC program is used to measure change. Therefore, regular participants in 2012-13 are compared with non-participants on their fall 2013 MEAP scores. Only those students with two years of MEAP data to measure change (i.e., $3^{\text {nd }}$ and $9 *$ grade students are not included), and only grade levels with more than ten students per subgroup are included, with Farwell Elementary being an exception with nine $21^{\prime \prime}$ CCLC participants. Overall, red (on the right) and green (left) are used to indicate targeting (you want more red students in your program, knowing you're targeting those most in need of help) and blue and orange are used to indicate growth (you want more blue indicating participation in 21" CCLC may have a positive impact on students). At Farwell MS and Harrison MS, the percentage of regular participants that maintained at not proficient (red) in Math is higher than non-participants, indicating good targeting. Farwell EL has a slightly higher percentage of students in blue, indicating improvement. There were no statistically significant differences ( $p<.05$ ) between regular participants and non-participants change in Math at any schools.

Change in MEAP Math Proficiency by Site: 2012 to 2013


- Maintain at proficient ${ }^{-1}$ Improved from not proficient to proficient - Declined from proficient to not proficient - Maintained at not proficient


## Overall Sociogram

| Community |
| :---: |
| Early childhood |
| Education |



## USE CLEAR VISUALS

## 4. MAKE EVALUATION FUN



Founding members of the excited evaluators TIG

ohhhhh yeahhhh!

freshspectrum.com

## HAVE FUN SHARING RESULTS

I inserted folded statements of findings from the evaluation, rather than fortunes. Each cookie held a different statement so that the audience was encouraged to open (and eat) them all.


## EVALUATION REPORT EXAMPLES

Tailor your report for your audience

- Use of graphics
- Use of statistical jargon
- Color themes (e.g., take colors from a logo)

Ensure reports are useful

- Appealing (e.g., white space, fonts, colors)
- Concise
- Clearly explained graphs
- Organized around key questions or program components


21 ${ }^{\text {st }}$ Century Community Learning Centers
Annual Evaluation Report 2016-2017

July 2017
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## 21ST CENTURY COMMUNITY LEARNING <br> CENTERS PROGRAM




Over the past several years, trends can be seen in the evaluation data related to the $21^{*}$ CCLC programming. These
trends along with recommendations for consideration, are listed below. It it important to look back at changes and rends, along with tecommendations for consideration, are listed below. It is important to look
reends over time to understand and better apply datat in your decision-making moving forvard.
Regular participation: Regular participation in afterschool programming is an important dosage measure,
demonstrating the percentage of students receiving the full benefits offered by the propram. Your program has program quality that retention doesn't get forgoten.
increased attendance:
presumably, achievement) on those students attending 90 days or more. What can you do to encourage more
mpact: When examining the impact of program participation on academic gains, the reselts consistently over

 easures be the focal point of fuuture evaluation reports?


# MATHEMATICS \& SCIENCE PARTNERSHIP GRANT EXAMPLE 

Sample MSP Evaluation Report
Teacher Perspectives


ffectiveness but they feel more that sudenten inadequacy can be overcome by good teaching.


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*Somay ctoogee =Dsogee *Agee estengringeo

Jumf 2017

Sample MSP Evaluation Report
Teacher Mathematics Knowledge
Numbers \& Operations
The first portion of the LMTT focused on number concepts and operations (NO), while the second



When taking the LMT, there are two equivalent forms of the test (form A and form B), and
respondents were randomly assigned a form. They took the opposite form as the post-est. The

 ltems with the most improvement ( $>40 \%$ are highlighted in yellow. Items that were idennitied
low performing at the pre-est are in bold blue. One of the lowest performing questions from pre-test were included in the most improved category for the post-test, and another four questions

in that category had $30 \%$ or more improvement. | Numbers \& Operalions liem | Percent Correct (PRE) | Percent Coriect (POST) |
| :---: | :---: | :---: |
| 25 | $20 \%$ | $57 \%$ |
| 25 |  |  |


cems

Sample MSP Evaluation Report
Classroom Instruction
The following chart illustrates the mean score for the SAMPI observations based on a scale from 1 to 7 (with 7 being the highest). Across observations, teacher confidence was the highest scoring
indicator in the implementation of the lesson - teachers appeared confident in facilitating the
 Were the lowest scoring indicators and dropped slighty in the
not include any type of reflection or wrap-pp for the students.


Sample MSP Evaluation Report
Student Achievement
Science
While the comparison group of students were matched to the students in schools with teachers
particiciating in the science professional development based on school freel rectuced lune participating in the science professional development based on school free/reduced lunch
percentages, the following table also shows the mean NWEA MAP science RIT for fall 2016 and percentages, the following table aloso shows she mean NWEA MAP science RIT f for
sppring 2017 and indicates if the difference between groups was statistically significant

| Grade Level | Foll 2016 Scier |  |  | Spring 2017 Science Rit |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $4{ }^{\text {4 }}$ | 193 | 186 | Yes, po.0001 | Panicipo | 194 | Yes, p<.0001 |
| $5^{\text {m }}$ | 198 | 191 | Yes, p<.0001 | 206 | 199 | Yes, p<. 0001 |
| ${ }_{6}$ | 200 | 201 | No | 203 | 209 | Yes, p<. 0001 |
|  | 203 | 204 | No | 209 | 211 | No |
| ${ }^{\text {8 }}$ | 209 | 211 | No | 212 | 214 | No |

The conditional percentile growth (CPG) chart indicates the percentage of students in each quartile
of CPG.2 Using the conditonal growth index (CGI) to calculate if the difference in growth was
 classrooms higher growth rates than the comparison group and that $6^{\circ}$ and $7^{\text {t" }}$ grade students in
particicpating classrooms grew at a lesser rate than the comparison group.



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Check out iEval's blog on evaluation use: Carpe Diem: Make Your Evaluations Useful

Download other useful presentations
www.ieval.net


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